

Business Plan 2010-2011 Progress Report

No.	Strategic objective	Milestones	Lead person or group	Timescale for completion	Progress
1	Good governance with meaningful performance indicators that hold agencies to account for their safeguarding responsibilities	1.1 The Board continues to have the backing of all agencies for a budget that supports its business despite a context of shrinking budgets.	Finance Sub-committee	March 2011	1.1 In progress - there has been pressures on the budget due to Serious Case Review costs. However, the CHSCB is managing within budget.
		1.2 The Annual Report increases accountability by providing performance information on work by partner agencies and the City and Hackney Safeguarding Children Board (CHSCB) to safeguard children including comparative analysis with other safeguarding boards.	Independent Chair (sits under QA sub-committee)	April 2011	1.2 In progress - Annual Report 2009-10 is published on the CHSCB website in August 2010. Plans are in place for the next CHSCB Annual Report due to be published on 1 st April 2011.
		1.3 The scrutiny and challenge role of the Children's Trust Boards and CHSCB is further refined, implemented and reviewed.	Independent Chair	January 2011	1.3 In progress – this will require more focus in the next 6 months particularly in the production of the next Annual Report.
		1.4 All member agencies ensure that the Section 11 Audit is completed on time and reflects the state of safeguarding within their service.	All member agencies / Quality Assurance Sub-committee	March 2011	1.4 In progress
2	Service-users views inform all our work	2.1 We make the most of our relationship with the Children's Trust Boards and voluntary sector to benefit from planned and existing service-user and community engagement carried out across the partnerships and this is evidenced in at least one joint project.	Quality Assurance Sub-committee	March 2011	2.1 In progress – CHSCB had been granted £10k from London Councils to run a project with the BME community in order to help develop a toolkit and companion guide in conjunction with the London Child Protection

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		2.2 The Communication Strategy is finalised and supports our interaction with professionals, service users and the community whilst raising our profile as a local safeguarding children board.	Training and Development Sub-committee	March 2011	<p>Procedures. The CHSCB plans to use the money to run a project via the Hackney Youth Parliament to engage young people in the Turkish and Kurdish community (and potentially other BME communities) to talk about issues related to forced marriage and honour-based violence, and other safeguarding issues they may have.</p> <p>2.2 In progress – CHSCB website launched in August 2010.</p>
3	Training and Workforce programme to ensure the highest level of practice across agencies including safer recruitment procedures in place.	<p>3.1 The Board sees evidence that each agency is delivering safeguarding training to an appropriate standard to all those that require it.</p> <p>3.2 The Board better understands the way different sectors use the multi-agency training and endorse changes to the programme to reflect their differing need.</p> <p>3.3 The Board makes better use of training data to better understand whether it is improving how we work together as a partnership to safeguard children.</p>	<p>Training and Development Sub-committee</p> <p>Training and Development Sub-committee</p> <p>Training and Development Sub-committee</p>	<p>March 2011</p> <p>March 2011</p> <p>March 2011</p>	<p>3.1 In progress – this will be captured in 2010-11 Section 11 Audit.</p> <p>3.2 In progress – training evaluation and 2010-11 Section 11 Audit will inform the Board.</p> <p>3.3 In progress - Training Coordinator collates training data and is presented to the T&D sub-committee bi-monthly.</p>

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4		3.4 Each agency provides the Board with evidence that it is meeting its safer recruitment responsibilities and the requirements of the Independent Safeguarding Authority.	All member agencies	March 2011	3.4 In progress – this will be captured in 2010-11 Section 11 Audit.
	Agency representatives are accountable to the Board on behalf of their agency and at the same time carry out their shared responsibility with other members.	4.1 Chair continues the regular programme of meetings with the Chief Executive of partner agencies and their representatives, in turn these people alert the Chair to any safeguarding issues within their organisation.	Independent Chair	On-going	4.1 In progress – on hold while FP was on maternity leave.
		4.2 Member agencies have a shared understanding of the local thresholds in relation to risk and safeguarding and that this is evidenced in Board minutes.	All member agencies	March 2011	4.2 In progress – this issue was discussed at the Board in April 2010. It is also being addressed via case reviews undertaken by the QA sub-committee. Local thresholds will be discussed again at the Board in January 2011, as it has been a recurrent theme in Serious Case Reviews and agencies have expressed concern over its shared understanding throughout the partnership.
		4.3 Sub-committee chairs demonstrate that they are providing effective leadership and steer to their areas of responsibility.	All sub-committee chairs	March 2011	4.3 In progress – sub-committee chairs met for 6-month review meeting on 12 th October 2010. A further meeting will be scheduled in February/March to develop CHSCB Business Plan for 2010-11.

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5	The Board actively seeks out information and makes the best use of it and acts upon it where appropriate to improve safeguarding practice.	4.4 Agency representatives on the Board ensure the appropriate agency member attends and takes an active role in the Board's sub-committees.	All member agencies	March 2011	4.4 Ongoing – attendance is monitored by the Business and Performance Manager.
		5.1 Information gained from the Quality Assurance sub-committee and relevant audits is used in a way that is meaningful to the City and Hackney.	Quality Assurance Sub-committee	March 2011	5.1 In progress – the QA sub-committee has set up a schedule of multi-agency case review audits to take place quarterly (2 per quarter). The QA sub-committee is gathering information datasets held by individual agencies. An Operational Forum was set up in June 2010 as a sub-group of the QA sub-committee, for frontline practitioners to raise/address safeguarding issues to the Board.
		5.2 Themes and learning from the Child Death Overview Panel are reported annually to the Board. The Board to ensure that partner agencies act on recommendations appropriately.	Child Death Overview Panel and Independent Chair	March 2011	5.2 In progress – CDOP Annual Report presented to the Board in October 2011.
		5.3 That Serious Case Reviews are of a high standard and recognised as such by external regulators.	Serious Case Review Sub-committee	March 2011	5.3 SCRs for Child J and S evaluated as 'good'. SCR for Child C will be submitted to Ofsted in December 2010.

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		5.4 That Serious Case Reviews improve practice and that the Board satisfies itself that this is the case and that all recommendations are actioned within appropriate timescales.	Serious Case Review Sub-committee / Quality Assurance Sub-committee	March 2011	5.4 In progress – Action plans are monitored regularly at the SCR sub-committee meetings. Action plan monitoring updates are reported to the Board. Completed SCR action plans are reviewed annually.
6	The Board stays close to practice.	<p>6.1 Board members know exactly where CHSCB stands in relation to the Government's response to Laming.</p> <p>6.2 Independent Chair and Directors of Children's Services continue their rolling programme of membership reviews to ensure the Board and its sub-committees have members who can help deliver its objectives.</p> <p>6.3 Board members know what the 'Wicked Issues' are, particularly those that might not become apparent through Serious Case Reviews and that these issues are tackled regardless.</p>	<p>CHSCB</p> <p>Independent Chair and Directors of Children's Services</p> <p>CHSCB</p>	<p>July 2010</p> <p>March 2011</p> <p>March 2011</p>	<p>6.1 Completed – Paper by SW presented to the Board in July 2010 and approved.</p> <p>6.2 Ongoing</p> <p>6.3 Information from Operational Forum and from QA Case Reviews is being collated through the QA sub-committee. Current issues include effectiveness of Core Groups, patterns of Sexual Exploitation of young people and impact of honour based violence and forced marriage on young people within specific communities.</p>